

Partners Conference Call Minutes

February 12th, 2008

Noon

Members present:

Michelle Cunningham and Hannah Nash, Miles City Public Library

Marilyn Trosper, Polson

Gloria Langstaff, Bitterroot

Kim Crowley and Patty Jones, Flathead County

Jodi Oberweiser, Drummond

Claire Morton and Honore Bray, Missoula Public Main

Ken Adams, Montana Shared Catalog

Guna Chaberek, Mineral County Library

Renee McGrath, North Valley Public Library

John Finn, Hearst Free Library

Steve White, Frenchtown

Nansu Roddy, Bitterroot

Dawn Kingstad, Glendive Public Library

Bob Cooper, Montana State Library

Sarah McHugh, State Projects Librarian

Absent: Ann Rutherford

Additions & Changes to Minutes: include Glendive in Minutes from January 8th. Minutes approved as presented.

Additions & Changes to Agenda: None.

On shelf Holds Volume: Claire MSLA-MAIN. In the past month, Claire has noticed the number of Holds requests to Missoula has increased drastically; many daily lists over 300 items, 10% approximately home mailers. John inquired as to the percentage of MSLA holds vs. the amount of holds being pulled to ship out: Claire said that the increase is not due to in-house holds for Missoula patrons. The hold matrix was discussed; Ken will look into the matrix. Directors asked to speak to staff about placing holds at the Title Level not the Copy Level (unless a specific Copy is needed) to make sure that staff is not specifically requesting Missoula copies intentionally. *Resolution:* Claire will take a snapshot of a few items to try and track the hold progress, Ken will look at the Demand Management (Hold Matrix) and make sure all is working well. Both will report back at the next Partners meeting.

Report from Fulfillment Task Force (FTF) Meeting: Sarah McHugh. Group met on January 25th, recommendation from FTF to Darlene Staffeldt to take to the Montana State Library/Legislative funding meeting. (Numbered list from Sarah McHugh via email):

1. MSL would repurpose the \$200,000 ILL reimbursement funding by putting \$100,000 toward MSC operations to lower the cost for libraries to participate, and \$100,000 toward OCLC costs to lower the cost of participation in the Montana OCLC group services contract.
2. Ask for \$300,000 in new money putting an additional \$100,000 toward MSC, and \$200,000 toward OCLC costs.
3. Ask for \$100,000 one-time funds to conduct a pilot courier services project.
4. Darlene Staffeldt would explain the long range plan includes:
 - Statewide OCLC contract
 - Federated search
 - Statewide authentication
 - URL resolver
 - MSC new members
 - MSC ongoing costs
 - Courier service contract(s)
 - Non-courier delivery service(s)

The fulfillment task force also supports a statewide library card access program. During the meeting, the Partners program was used as a model for future of statewide library card program: successes, struggles, communication, etc.

Removing Items from In-Transit List: Renee McGrath, NVPL. Gentle reminder for libraries to search for in-transit items for two weeks and then send missing items to Trace.

March Meeting: Marily Trosper, Polson is responsible for March's Minutes, Tuesday, March 11th, Noon.

Respectfully Submitted,

Minutes taken by Miles City Public Library on behalf of Ann Rutherford from Miles Community College.