



BROADBANDUSA

CONNECTING AMERICA'S COMMUNITIES



Missoula W.O.W. Bus

BTOP Public Computing Center Goals and Objectives

Montana's project promotes three BTOP statutory purposes:

- 1) provide improved access to broadband service to consumers residing in under-served areas of the country;
- 2) provide broadband education, awareness, training, access, equipment, and support to libraries; and,
- 3) stimulate the demand for broadband, economic growth, and job creation.

Objectives

- 1) increase broadband speeds at participating libraries up to 21 mbps;
- 2) cut wait times in half by increasing the total number of workstations and expanding library operation hours;
- 3) improve access by purchasing ADA compliant software, hardware, and furniture, and through minor renovation projects aimed at increasing accessibility of computing center facilities;
- 4) offer courses to increase computer literacy; and
- 5) provide Internet and library resources to rural Montana using a mobile computer lab.

Successes

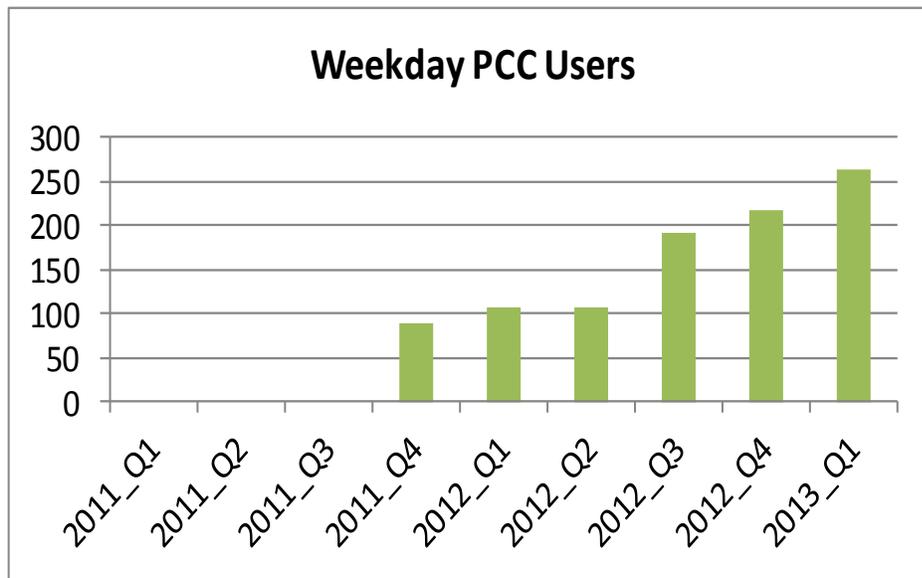
Internet Service Provider	Original Broadband Speed	Current Speed (mbps)
Blackfoot Communications	0.00	8.00

Missoula W.O.W. Public Computing Center Now Offers...

- ◆ 10 laptop computers with docking stations
- ◆ 8 PC training monitors
- ◆ 1 ZoomText 10 low vision software
- ◆ 1 ZoomText Camera with stand
- ◆ 1 low dexterity mouse
- ◆ 1 low vision keyboard
- ◆ 1 LaserJet printer
- ◆ digital camera
- ◆ iPad
- ◆ Kindle Keyboard
- ◆ Kindle Fire
- ◆ Nook Tablet
- ◆ Samsung Galaxy Tab
- ◆ Google Nexus
- ◆ Coby Snapp digital video camera

- > The W.O.W. Bus held it's Big Reveal on 9/7. Over the course of the 4 hour event 57 people visited the bus. We gave tours and had informational handouts along with library magnets, notepads, pens and bookmarks.
- > Called Missoula Aging Center to arrange possible opportunities for upcoming months. Working with local high schools and universities.
- > We had our first stop at The Poverello Center and that was very exciting! A patron said to Jessica, "You librarians are the greatest! We need you around!"
- > I've spoken with Missoula Aging Services and we've outlined current stops and one additional time to assist low-income seniors register online for their tax credits.

Public Computer Center Usage



Benefitting from Technology Training

Length of Program (per hour basis)	Number of Patron Training Hours	Number of Library Staff Training Hours
193.60	275	47