

Verify Your Library Card

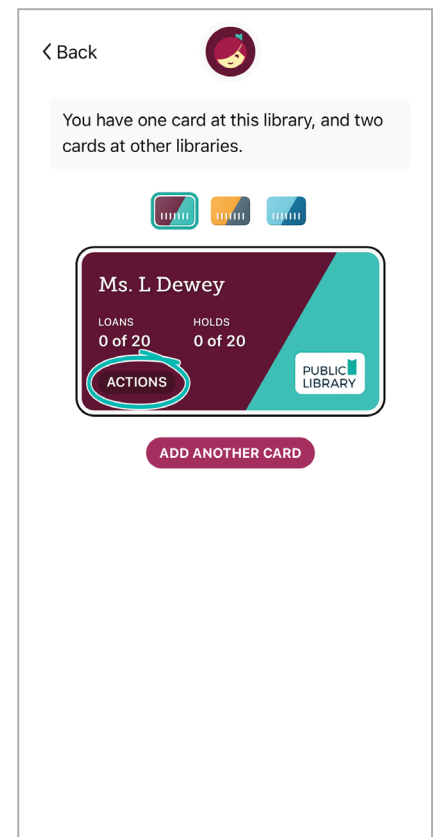
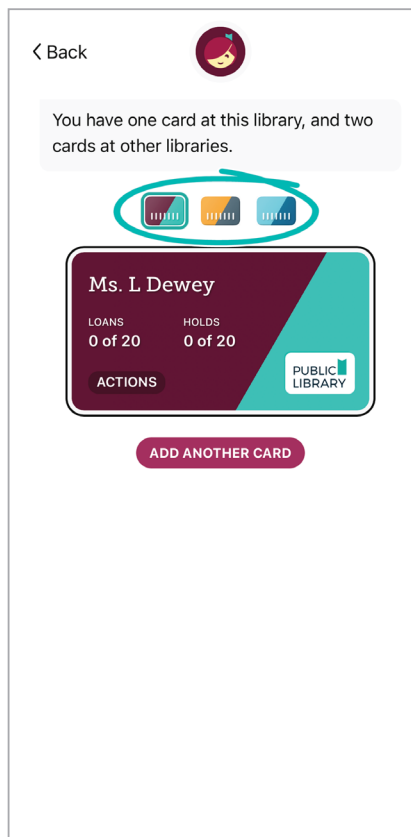
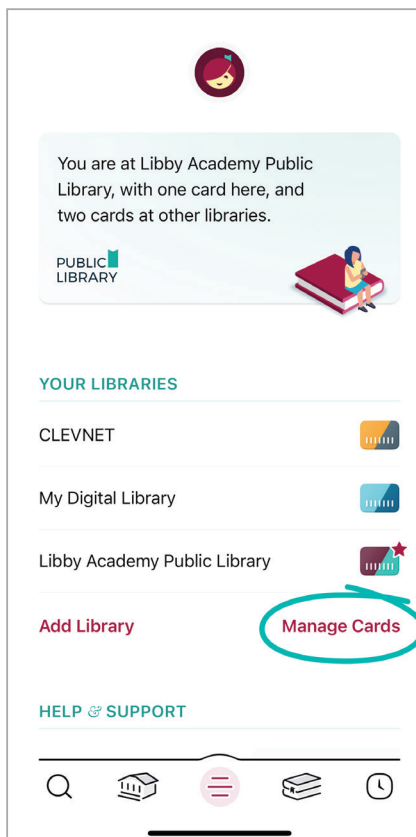
We're having a card refresh!

We want to make sure all of our systems are safe, so we're having a security update which will trigger a library card refresh!

What does this mean for you?

You may need to verify your library card again. [Here's how:](#)

1. Tap , then **Manage Cards**. (under "Your Libraries").
2. If needed, switch libraries.
3. Tap **Actions** (on your card).



4. Tap **Verify Card**, then sign in with your library card again.

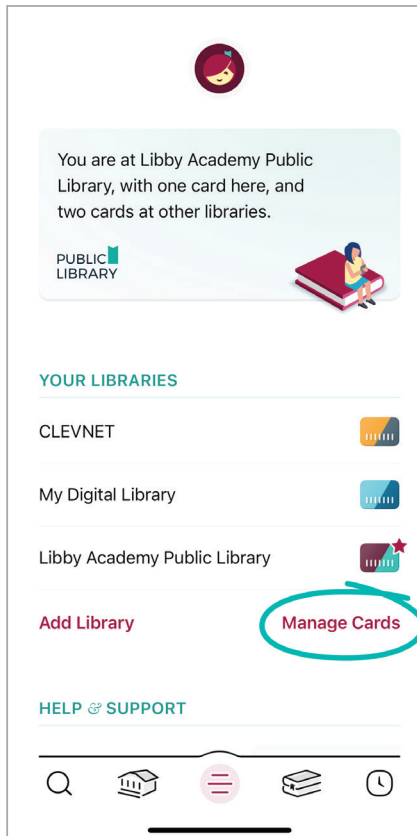
Run into trouble? Don't sweat it! Try this:

Removing a card

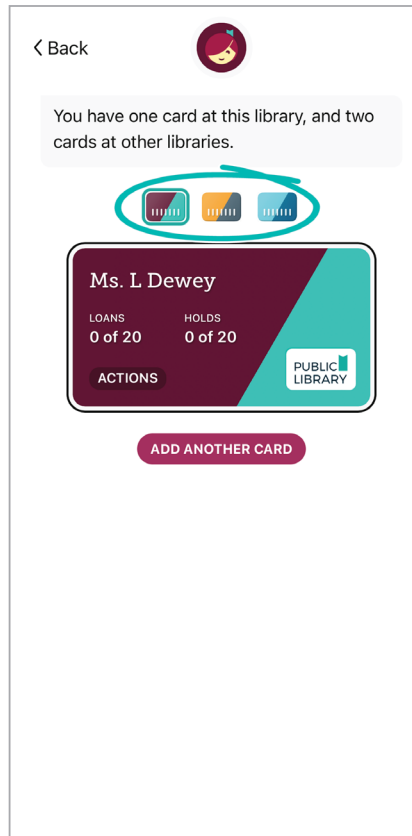
If verifying your library card did not work please try removing the card and adding again. Please note, removing the card deletes loans and holds from your Shelf and removes that library from your current device. When you add your card to Libby again, active loans and holds will reappear.

Here's how to remove a library card:

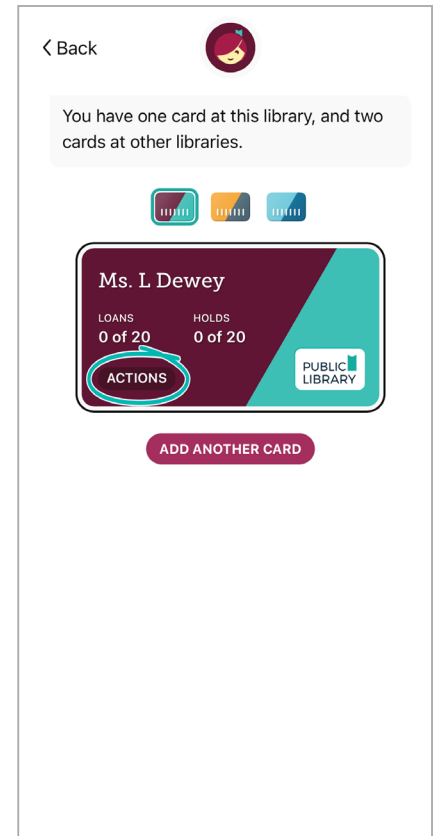
1. Tap , then **Manage Cards**.
(under "Your Libraries").



2. If needed, switch libraries.



3. Tap **Actions** (on your card).



4. Tap **Remove Card**, then **Yes, Remove Card**.

5. To add a library card to Libby, tap , then follow the prompts at the top of the screen.

If you set Libby up on other devices with a setup code, the library card will automatically be removed from those as well.

*If you're still having trouble,
please contact your library to check the status of your card.*

Libby.

The library reading app