

**MontanaLibrary2Go Membership Meeting**  
**Thursday, April 2 2020 9:00 a.m.**  
**Online via Zoom**

**Present (32):**

1. Jennifer Reed (Stillwater County Library)
2. Dee Ann Redman (Billings Public Library)
3. Shari Curtis (Butte-Silver Bow Public Library)
4. Stef Johnson (Butte-Silver Bow Public Library)
5. Jodie Moore (Red Lodge Carnegie Library)
6. Abbi Dooley (North Lake County Public Library Distract)
7. Stacey Moore (Fallon County Library)
8. Susie McIntyre (Great Falls Public Library)
9. Yvonne Redding (Rosebud County Library)
10. Lynne Kersten (Thompson Falls Public Library)
11. Nancy Royan (Wedsworth Memorial Library)
12. Nancy Schmidt (Laurel Public Library)
13. Jonna Underwood (Sheridan County Library)
14. Katie Biehl (Bozeman Public Library)
15. James Parrott (Lewis & Clark Library)
16. Jodi Smiley (Jefferson County Library System-Boulder)
17. Cathy Brandvold (Valier Public Library)
18. Sam Walters (Hearst Free Library)
19. Sean Anderson (ImagineIF Library)
20. Andrea (Andy) Hayes (Roosevelt County Library)
21. Rachel Rawn (Havre-Hill County Library)
22. Valerie Frank (Blaine County Library)
23. Joey Kositzky (Whitefish Community Library)
24. Jacque Scott (Big Timber Library)
25. Karen Ketchu (Madison Valley Public Library)
26. Kit Stephenson (Bozeman Public Library)
27. Cara Orban (Montana State Library)
28. Gale Bacon (Belgrade Public Library)
29. Carly Delsigne (North Jefferson County Library)

**Cost Share Formula**

Cara showed the membership two versions of the proposed cost-share formula; one is a flat 5% increase, the other is a cost-per-circulation formula with baseline costs and adjustments for libraries not making their baseline circulation.

Several members spoke in favor of the flat 5% increase, saying it would be more stable and raise more money.

Nancy Royan (Wedsworth) motioned to accept the proposed budget with the flat 5% increase, Joey Kositzky (Whitefish) seconded the motion. The motion was passed unanimously.

### **Proposed Percentages from Selection Committee**

The selection committee proposed changes to the selection budget percentages. These included an increase in audiobooks and decrease in ebooks; an increase in fiction ebooks and decrease in nonfiction, YA fiction, and juvenile fiction ebooks; an increase in fiction and nonfiction audiobooks, and decrease in YA and juvenile fiction audiobooks. These changes reflect actual usage.

Members expressed concern over the current selection percentages affecting usage percentages, especially with the YA and juvenile titles.

Lynne Kersten (Thompson Falls) motioned to accept the selection committees proposed percentage changes. Nancy Royan (Wedsworth) seconded. The motion passed unanimously.

School closures will give the selection committee a chance to look more closely at percentages and needs for YA and juvenile content. Selection committee will revisit the statistics over the next few months, and see if percentages are in alignment with actual use

### **New Officers**

Karen Ketchu (Madison Valley) was nominated to replace Stef Johnson as an at-large member of the executive committee.

Stef Johnson (Butte-Silver Bow) motioned to accept the nomination of Karen Ketchu to the executive committee. Lynn Kersten (Thompson Falls) seconded. The motion passed unanimously.

### **Montana State Library Update**

The RFP committee has received responses from six vendors. The committee is currently scoring the responses; they are expecting to wrap up scoring this week, and meet with the state procurement officer next week. The top three offers will be invited to do a virtual demo, which may be open to public. The demos will be also scored, and the committee plans to award a contract by the end of April.

Implementation of the Instant digital card service offered by OverDrive has been rocky; success rate has been about 50%. MSC staff is working on implementing this service for Shared Catalog Members. Cara will send out the link for users to sign up for instant digital card access through Enterprise. She has gotten permission for this process from OverDrive. Member libraries who want their digital card holders to be able to access products from other contracted digital

content vendors can open help desk ticket through Zoho. Cara is also working on driving user traffic for this service to the process through Enterprise for MSC libraries.

### **Marketplace Review**

Cara gave an overview on how to get support from OverDrive using Marketplace, and how to access usage statistics. There are also some Marketplace tutorials available on Zoho that Cara will send links out for after the meeting. Cara also showed the membership OverDrive's user-facing help page; these may be used to provide support and troubleshooting for library users.

### **OverDrive Advantage**

This is an optional add-on for OverDrive, that allows individual member libraries to have their own collection available to their own users. This might decrease the overwhelming amount of holds on MontanaLibrary2Go, even for libraries who do not purchase an Advantage collection. However, there is concern about how this will affect fair and equitable access for all libraries and library patrons to the MontanaLibrary2Go collection.

Sean Anderson (ImagineIF) and Kit Stephenson (Bozeman) will reach out to libraries and consortia who are already using the Advantage program, and see how this affected their usage. Susie McIntyre (Great Falls) and Katie Biehl (Bozeman) will send their questions and concerns to the executive committee, and the executive committee will include these in correspondence about this conversation to the membership. The entire membership will be solicited for questions and concerns. Susie also suggested that any member libraries who do opt into the Advantage program agree to contribute "sweat equity" to the consortium, by having a staff member work on the selection committee or the executive committee.

Meeting adjourned at 10:35 a.m.